

NUVO

INFORME DE CONTINUIDAD BCDR

CLINICA CAYETANO HEREDIA

SETIEMBRE 2026

0 TICKETS ABIERTOS

BORRADOR - DATOS PENDIENTES

I. DIAGNÓSTICO DE RESILIENCIA

Datto BCDR devolvió 2 appliances, 22 agentes activos y 0 alertas para el cliente.

Indicador	Resultado	Criterio
Estado operativo	BCDR conectado	Según respuesta de Datto
Appliances	22 activos / 36 total	Inventario BCDR
Agentes activos	22	No archivados ni pausados
Respaldo	277 éxitos / 358 intentos	Intentos registrados
Alertas	0	Devueltas por API

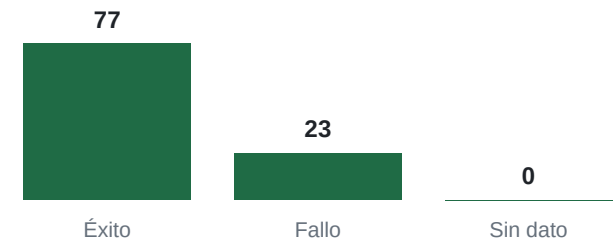
II. INDICADORES DE CALIDAD Y CUMPLIMIENTO DEL MES

Métrica	Valor	Lectura
Uso local	34963.65 GB	32.4% utilizado
Disponible local	73036.35 GB	Margen restante
Uso off-site	63.30 TB utilizados	Replicación en nube
Ultimo backup exitoso	2026-10-13 15:19 UTC	Marca temporal UTC

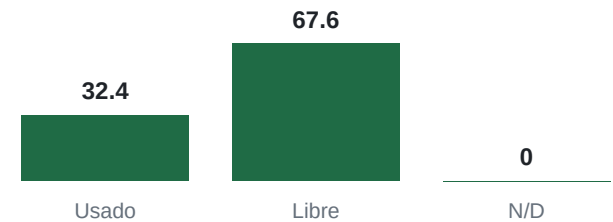
III. AUDITORÍA TÉCNICA Y RESILIENCIA OPERATIVA

Estado	Cantidad	Interpretación
Activos	22	Protección vigente
Archivados	7	No cuentan como protección activa
Pausados	7	Requieren revisión
Total	36	Agentes devueltos por Datto

Resultado de respaldos



Capacidad local



IV. DETALLE OPERATIVO Y GOBERNANZA

Appliance	Modelo	Serial	Tickets
CCH-S5-48	S5-48	6C92CFDA4F80	0
CCH-S5-60	S5-60	6C92CFDAD8B0	0

Detalle de agentes protegidos

Agente	Estado	Vol. prot.	Vol. sin prot.	Ultimo snapshot
CMCH-DB01	No activo	0	3	2025-11-06 04:01 UTC
CMCH-DC01	Activo	2	0	2026-10-13 15:15 UTC
SVR-DC	Activo	2	0	2026-10-13 15:12 UTC
SVR-FE	Activo	2	0	2026-10-13 15:01 UTC
svr-lab	No activo	3	0	2026-03-24 22:02 UTC
SVR-DBxy	No activo	2	0	2025-11-05 09:26 UTC
SVR-WEB	Activo	2	0	2026-10-13 15:17 UTC
SVR-MEDIWEB	No activo	2	0	2025-11-11 09:11 UTC
STG01	No activo	3	0	2026-06-30 04:21 UTC
WEB01	Activo	2	0	2026-10-13 15:19 UTC
CMCH-WS01	No activo	1	0	2025-09-18 09:14 UTC
SVR-APP	No activo	2	0	2026-03-24 22:12 UTC
envios.cmch.pe	Activo	2	0	2026-10-13 15:06 UTC
docker-host	Activo	2	0	2026-10-13 15:11 UTC

Alertas y acciones

Severidad	Detalle	Fecha
N/D	No hay alertas detalladas devuelta	N/D

Recomendación

Revisar agentes archivados, respaldos fallidos y capacidad local.

V. BITÁCORA DE TICKETS EN CURSO (AUTOTASK)

Estado	Resultado	Observación
verified	0 TICKETS ABIERTOS	Detalle en las paginas siguientes

VI. GOBERNANZA DE OPERACIONES: SU RED DE RESPUESTA ESTRATÉGICA

Rol	Responsable	Contacto
Soporte técnico	Equipo de Soporte Nuvo	soporte@nuvomsp.com
Calidad	Departamento de Calidad	calidad@nuvomsp.com
Cliente	CLINICA CAYETANO HEREDIA	No disponible en fuente API

VII. TRAZABILIDAD Y ACCIONES

El reporte fue generado desde la fuente configurada para la plataforma. Los valores no expuestos se mantienen como N/D y requieren validación antes del envío al cliente.

Fecha de entrega del cronograma: 2026-10-05. Consulta: 2026-10-13T15:48:07.034041+00:00.

0 tickets abiertos del cliente; consulta completa

El usuario debe revisar cada ticket y gestionar su resolucion antes de la entrega, cuando sea posible. El sistema no cierra tickets.

Autotask no devolvio tickets abiertos para la empresa asociada a este cliente.

Cobertura del modelo: 67%. Clasificacion: incomplete.

Pendiente: Actualizacion de agentes

Pendiente: Conexion remota

Pendiente: Evidencia del periodo 2026-09 (la captura actual no prueba un mes historico)

Pendiente: Contactos NUVO

Pendiente: Contactos del cliente

Evidencia: api.json

Registro 1

name: CMCH-DB01

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 3

lastSnapshot: 1762401660

agentVersion: 3.0.18.18

latestOffsite: 1762315322

Registro 2

name: CMCH-DC01

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904501

agentVersion: 3.0.18.18

latestOffsite: 1791864721

Registro 3

name: SVR-DC

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904321

agentVersion: 3.0.18.25

latestOffsite: 1791864541

Registro 4

name: SVR-FE

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791903662

agentVersion: 3.0.18.25

latestOffsite: 1791864001

Registro 5

name: svr-lab

isArchived: True

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1774389722

agentVersion: 3.0.18.21

latestOffsite: 1774389722

Registro 6

name: SVR-DBxy

isArchived: True

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1762334761

agentVersion: 3.0.18.18

latestOffsite: 1762334761

Registro 7

name: SVR-WEB

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904621

agentVersion: 3.0.18.25

latestOffsite: 1791864841

Registro 8

name: SVR-MEDIWEB

isArchived: True

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1762852262

agentVersion: 3.0.18.18

latestOffsite: 1762852262

Registro 9

name: STG01

isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1782793262

agentVersion: 3.0.18.25

latestOffsite: 1782793262

Registro 10

name: WEB01

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904741

agentVersion: 3.0.18.25

latestOffsite: 1791864961

Registro 11

name: CMCH-WS01

isArchived: True

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1758186842

agentVersion: 3.0.18.17

latestOffsite: 1758186842

Registro 12

name: SVR-APP

isArchived: True

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1774390321

agentVersion: 3.0.18.21

latestOffsite: 1774390321

Registro 13

name: envios.cmch.pe

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791903962

agentVersion: 3.0.29.5

latestOffsite: 1791864241

Registro 14

name: docker-host

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904262

agentVersion: 3.0.36.0

latestOffsite: 1791864481

Registro 15

name: unifi-controller

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791904262

agentVersion: 3.0.29.5

latestOffsite: 1791864421

Registro 16

name: proxy-reverso

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791903782

agentVersion: 3.0.29.5

latestOffsite: 1791864121

Registro 17

name: CMCH-DB02

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791903841

agentVersion: 3.0.18.25

latestOffsite: 1791864180

Registro 18

name: mediweb-app.cmch.pe

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1791904561

agentVersion: 3.0.29.5

latestOffsite: 1791864781

Registro 19

name: CMCH-DB01

isArchived: True

isPaused: False

protectedVolumesCount: 4

unprotectedVolumesCount: 0

lastSnapshot: 1766379962

agentVersion: 3.0.18.20

latestOffsite: 1766379962

Registro 20

name: CMCH-DB03

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791904022

agentVersion: 3.0.18.20

latestOffsite: 1791864301

Registro 21

name: Rescue-10.16.10.41-1

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791903662

agentVersion: 3.0.18.24

latestOffsite: 1791864001

Registro 22

name: CMCH-DFS01

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791903662

agentVersion: 3.0.18.25

latestOffsite: 1791864001

Registro 23

name: GPACS

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 6

lastSnapshot: 1791903602

agentVersion: 2.7.1.1

latestOffsite: 1791864061

Registro 24

name: SVR-GPACS

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 1

lastSnapshot: 1791903602

agentVersion: 3.0.18.25

latestOffsite: 1791864061

Registro 25

name: bmatic-app.cmch.pe

isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1771430401

agentVersion: 3.0.34.0

latestOffsite: 1771430401

Registro 26

name: bmatic-db

isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1771430642

agentVersion: 3.0.34.0

latestOffsite: 1771430642

Registro 27

name: CMCH-WS01

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791903840

agentVersion: 3.0.18.25

latestOffsite: 1791864182

Registro 28

name: CMCH-LE01

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791695161

agentVersion: 3.0.18.25

latestOffsite: 1791695161

Registro 29

name: CMCH-BI01

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791691502

agentVersion: 3.0.18.25

latestOffsite: 1791691502

Registro 30

name: CMCH-DB05

isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1783828922

agentVersion: 3.0.18.25

latestOffsite: 1783828922

Registro 31

name: CMCH-HHMM
isArchived: False
isPaused: False
protectedVolumesCount: 2
unprotectedVolumesCount: 0
lastSnapshot: 1791904021
agentVersion: 3.0.18.25
latestOffsite: 1791864302

Registro 32

name: CMCH-WF01
isArchived: False
isPaused: False
protectedVolumesCount: 1
unprotectedVolumesCount: 0
lastSnapshot: 1791904082
agentVersion: 3.0.18.25
latestOffsite: 1791864362

Registro 33

name: DEV-WS01
isArchived: False
isPaused: True
protectedVolumesCount: 1
unprotectedVolumesCount: 0
lastSnapshot: 1783829221
agentVersion: 3.0.18.25
latestOffsite: 1783829221

Registro 34

name: DEV-WSRS
isArchived: False

isPaused: True

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1783699201

agentVersion: 3.0.18.17

latestOffsite: 1783663201

Registro 35

name: DEV-WF01

isArchived: False

isPaused: True

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1784423341

agentVersion: 3.0.18.17

latestOffsite: 1784423341

Registro 36

name: Rescue-10.16.10.37-1

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791903602

agentVersion: 3.0.18.17

latestOffsite: 1791864061

Registro 1

name: CMCH-DB01

last_local: 1762401660

last_offsite: 1762315322

Registro 2

name: CMCH-DC01

last_local: 1791904501

last_offsite: 1791864721

Registro 3

name: SVR-DC

last_local: 1791904321

last_offsite: 1791864541

Registro 4

name: SVR-FE

last_local: 1791903662

last_offsite: 1791864001

Registro 5

name: svr-lab

last_local: 1774389722

last_offsite: 1774389722

Registro 6

name: SVR-DBxy

last_local: 1762334761

last_offsite: 1762334761

Registro 7

name: SVR-WEB

last_local: 1791904621

last_offsite: 1791864841

Registro 8

name: SVR-MEDIWEB

last_local: 1762852262

last_offsite: 1762852262

Registro 9

name: STG01

last_local: 1782793262

last_offsite: 1782793262

Registro 10

name: WEB01

last_local: 1791904741

last_offsite: 1791864961

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last_local: 1758186842

last_offsite: 1758186842

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name: SVR-APP

last_local: 1774390321

last_offsite: 1774390321

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last_local: 1791904262

last_offsite: 1791864481

Registro 15

name: unifi-controller

last_local: 1791904262

last_offsite: 1791864421

Registro 16

name: proxy-reverso

last_local: 1791903782

last_offsite: 1791864121

Registro 17

name: CMCH-DB02

last_local: 1791903841

last_offsite: 1791864180

Registro 18

name: mediweb-app.cmch.pe

last_local: 1791904561

last_offsite: 1791864781

Registro 19

name: CMCH-DB01

last_local: 1766379962

last_offsite: 1766379962

Registro 20

name: CMCH-DB03

last_local: 1791904022

last_offsite: 1791864301

Registro 21

name: Rescue-10.16.10.41-1

last_local: 1791903662

last_offsite: 1791864001

Registro 22

name: CMCH-DFS01

last_local: 1791903662

last_offsite: 1791864001

Registro 23

name: GPACS

last_local: 1791903602

last_offsite: 1791864061

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last_local: 1791903602

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Registro 25

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last_local: 1771430401

last_offsite: 1771430401

Registro 26

name: bmatic-db

last_local: 1771430642

last_offsite: 1771430642

Registro 27

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last_local: 1791903840

last_offsite: 1791864182

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last_local: 1791695161

last_offsite: 1791695161

Registro 29

name: CMCH-BI01

last_local: 1791691502

last_offsite: 1791691502

Registro 30

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last_local: 1783828922

last_offsite: 1783828922

Registro 31

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last_local: 1791904021

last_offsite: 1791864302

Registro 32

name: CMCH-WF01

last_local: 1791904082

last_offsite: 1791864362

Registro 33

name: DEV-WS01

last_local: 1783829221

last_offsite: 1783829221

Registro 34

name: DEV-WSRS

last_local: 1783699201

last_offsite: 1783663201

Registro 35

name: DEV-WF01

last_local: 1784423341

last_offsite: 1784423341

Registro 36

name: Rescue-10.16.10.37-1

last_local: 1791903602

last_offsite: 1791864061