

NUVO

INFORME DE CONTINUIDAD BCDR

KURESA S.A.

Cuenta contratante: KURESA
SETIEMBRE 2026

1 TICKETS ABIERTOS

BORRADOR - DATOS PENDIENTES

I. DIAGNÓSTICO DE RESILIENCIA

Datto BCDR devolvió 2 appliances, 20 agentes activos y 2 alertas para el cliente.

Indicador	Resultado	Criterio
Estado operativo	BCDR conectado	Según respuesta de Datto
Appliances	20 activos / 43 total	Inventario BCDR
Agentes activos	20	No archivados ni pausados
Respaldo	303 éxitos / 329 intentos	Intentos registrados
Alertas	2	Devueltas por API

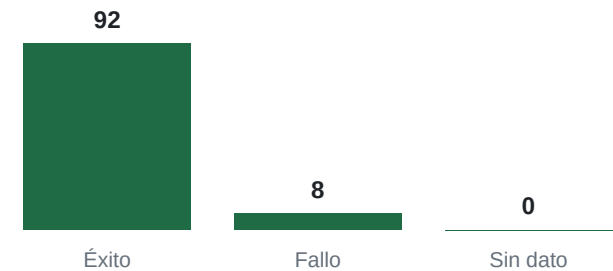
II. INDICADORES DE CALIDAD Y CUMPLIMIENTO DEL MES

Métrica	Valor	Lectura
Uso local	6826.35 GB	37.9% utilizado
Disponible local	11173.65 GB	Margen restante
Uso off-site	11.66 TB utilizados	Replicación en nube
Ultimo backup exitoso	2026-10-13 13:28 UTC	Marca temporal UTC

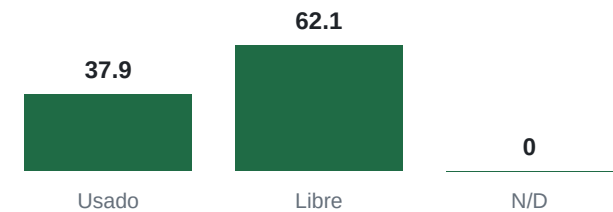
III. AUDITORÍA TÉCNICA Y RESILIENCIA OPERATIVA

Estado	Cantidad	Interpretación
Activos	20	Protección vigente
Archivados	16	No cuentan como protección activa
Pausados	7	Requieren revisión
Total	43	Agentes devueltos por Datto

Resultado de respaldos



Capacidad local



IV. DETALLE OPERATIVO Y GOBERNANZA

Appliance	Modelo	Serial	Tickets
KRS5-6	S5-6	5C6F690F66E0	0
KRS5-12	S5-12	6C92CFEA0900	0

Detalle de agentes protegidos

Agente	Estado	Vol. prot.	Vol. sin prot.	Ultimo snapshot
BKMANTENIMIENTO	No activo	0	0	2025-09-05 23:38 UTC
BKPBDSERVER	Activo	2	0	2026-10-13 13:01 UTC
NBDSERVER	Activo	3	0	2026-10-13 13:01 UTC
bkpcentral_sftp.kuresa.com	No activo	3	1	2026-08-29 03:02 UTC
POWERAUTOMATE2	Activo	2	0	2026-10-13 13:03 UTC
Rescue-192.168.112.9-1	No activo	0	0	2025-11-04 02:51 UTC
PDCSERVER	Activo	1	0	2026-10-13 13:08 UTC
SERVERCOD	Activo	1	0	2026-10-13 13:09 UTC
BDSERVER	Activo	4	0	2026-10-13 13:13 UTC
Nimrodel	No activo	1	1	2026-08-28 13:14 UTC
SERVERSENSENEW	Activo	1	0	2026-10-13 13:14 UTC
VBKPBDSERVER	Activo	2	0	2026-10-13 13:15 UTC
server	No activo	0	0	2023-10-30 20:26 UTC
CEN	No activo	1	0	2025-11-24 13:44 UTC

Alertas y acciones

Severidad	Detalle	Fecha
N/D	Device Not Seen Alert	N/D
N/D	Device Not Seen Alert	N/D

Recomendación

Revisar agentes archivados, respaldos fallidos y capacidad local.

V. BITÁCORA DE TICKETS EN CURSO (AUTOTASK)

Estado	Resultado	Observación
verified	1 TICKETS ABIERTOS	Detalle en las paginas siguientes

VI. GOBERNANZA DE OPERACIONES: SU RED DE RESPUESTA ESTRATÉGICA

Rol	Responsable	Contacto
Soporte técnico	Equipo de Soporte Nuvo	soporte@nuvomsp.com
Calidad	Departamento de Calidad	calidad@nuvomsp.com
Cliente	KURESA S.A.	No disponible en fuente API

VII. TRAZABILIDAD Y ACCIONES

El reporte fue generado desde la fuente configurada para la plataforma. Los valores no expuestos se mantienen como N/D y requieren validación antes del envío al cliente.

Fecha de entrega del cronograma: 2026-10-15. Consulta: 2026-10-13T14:38:53.703276+00:00.

1 tickets abiertos del cliente; consulta completa

El usuario debe revisar cada ticket y gestionar su resolucion antes de la entrega, cuando sea posible. El sistema no cierra tickets.

Ticket T20260914.0092: Pruebas DRP y Confección de Plan de Contingencia

Estado: En Curso | Prioridad: 02 - Alta | Responsable: Nick Cuevas | Vencimiento: 2026-10-15T19:34:00.000Z

<https://ww12.autotask.net/Autotask/AutotaskExtend/ExecuteCommand.aspx?Code=OpenTicket&TicketID=107006>

Cuenta: KURESA

1 tickets abiertos del cliente; consulta completa

Revise la relacion de estos tickets con la organizacion reportada antes de asignar acciones. La consulta especifica de la organizacion se informa por separado.

Ticket T20260914.0092: Pruebas DRP y Confección de Plan de Contingencia

Estado: En Curso | Prioridad: 02 - Alta | Responsable: Nick Cuevas

<https://ww12.autotask.net/Autotask/AutotaskExtend/ExecuteCommand.aspx?Code=OpenTicket&TicketID=107006>

Cobertura del modelo: 67%. Clasificacion: incomplete.

Pendiente: Actualizacion de agentes

Pendiente: Conexion remota

Pendiente: Evidencia del periodo 2026-09 (la captura actual no prueba un mes historico)

Pendiente: Contactos NUVO

Pendiente: Contactos del cliente

Evidencia: api.json

Registro 1

name: BKMANTENIMIENTO
isArchived: False
isPaused: True
protectedVolumesCount: 0
unprotectedVolumesCount: 0
lastSnapshot: 1757115482
agentVersion: No informado
latestOffsite: 1757115482

Registro 2

name: BKPBDSEVER
isArchived: False
isPaused: False
protectedVolumesCount: 2
unprotectedVolumesCount: 0
lastSnapshot: 1791896461
agentVersion: 3.0.18.5
latestOffsite: 1791860462

Registro 3

name: NBDSEVER
isArchived: False
isPaused: False
protectedVolumesCount: 3
unprotectedVolumesCount: 0
lastSnapshot: 1791896461
agentVersion: 3.0.18.24
latestOffsite: 1791860462

Registro 4

name: bkpcentral_sftp.kuresa.com
isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1787972521

agentVersion: 11.0

latestOffsite: 1787972521

Registro 5

name: POWERAUTOMATE2

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791896581

agentVersion: 3.0.18.24

latestOffsite: 1791860762

Registro 6

name: Rescue-192.168.112.9-1

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1762224697

agentVersion: 3.0.18.17

latestOffsite: 1762138861

Registro 7

name: PDCSERVER

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791896881

agentVersion: 3.0.18.24

latestOffsite: 1791846241

Registro 8

name: SERVERCOD

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791896941

agentVersion: 3.0.18.24

latestOffsite: 1791846361

Registro 9

name: BDSERVER

isArchived: False

isPaused: False

protectedVolumesCount: 4

unprotectedVolumesCount: 0

lastSnapshot: 1791897181

agentVersion: 3.0.18.24

latestOffsite: 1791861301

Registro 10

name: Nimrodel

isArchived: False

isPaused: True

protectedVolumesCount: 1

unprotectedVolumesCount: 1

lastSnapshot: 1787922841

agentVersion: 3.0.18.24

latestOffsite: 1787922841

Registro 11

name: SERVERSENSENEW

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897241

agentVersion: 3.0.18.24

latestOffsite: 1791861301

Registro 12

name: VBKPBDSERVER

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791897302

agentVersion: 3.0.18.24

latestOffsite: 1791861422

Registro 13

name: server

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1698697579

agentVersion: 11.0

latestOffsite: No informado

Registro 14

name: CEN

isArchived: True

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1763991842

agentVersion: 3.0.18.5

latestOffsite: 1763940361

Registro 15

name: SERVERION

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897480

agentVersion: 3.0.18.24

latestOffsite: 1791861482

Registro 16

name: ServerION.kuresa.com

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1757250362

agentVersion: 11.0

latestOffsite: 1757214361

Registro 17

name: Rescue-ILMA.kuresa.com-1

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1761333615

agentVersion: 11.0

latestOffsite: 1761274801

Registro 18

name: SERVERAUTOMATE

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897542

agentVersion: 3.0.18.24

latestOffsite: 1791861542

Registro 19

name: ILMA.kuresa.com

isArchived: True

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1762615321

agentVersion: 11.0

latestOffsite: 1762572241

Registro 20

name: Aplicaciones157

isArchived: True

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1762464420

agentVersion: 2.0.13.0

latestOffsite: 1762299181

Registro 21

name: Durst-Workflow-KURESA

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1689621720

agentVersion: 3.0.12.0

latestOffsite: No informado

Registro 22

name: Rescue-192.168.112.8-1

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1762224783

agentVersion: 3.0.18.5

latestOffsite: 1762138861

Registro 23

name: ServerKESN.kuresa.com

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897962

agentVersion: 11.0

latestOffsite: 1791861902

Registro 24

name: vserverdb

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791897962

agentVersion: 2.0.13.0

latestOffsite: 1791861962

Registro 25

name: CTRLBLIG

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791898082

agentVersion: 3.0.18.25

latestOffsite: 1791847322

Registro 26

name: V_ServerFE

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1757250722

agentVersion: 11.0

latestOffsite: 1757129281

Registro 27

name: AUTOMATIZADORFE.kuresa.com

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791898082

agentVersion: 11.0

latestOffsite: 1791862081

Registro 28

name: Serverfeprueba

isArchived: False

isPaused: True

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1787917201

agentVersion: 3.0.18.24

latestOffsite: 1787888042

Registro 29

name: BKLPTRAULM

isArchived: False

isPaused: True

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1757115542

agentVersion: No informado

latestOffsite: 1757115542

Registro 30

name: BKDATA

isArchived: False

isPaused: True

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1757115542

agentVersion: No informado

latestOffsite: 1757115542

Registro 31

name: ServerALTIOR.kuresa.com

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1791892862

agentVersion: 11.0

latestOffsite: 1791860582

Registro 32

name: ServerCubico.kuresa.com

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897061

agentVersion: 11.0

latestOffsite: 1791861121

Registro 33

name: ILMA.kuresa.com

isArchived: False

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1791897602

agentVersion: 11.0

latestOffsite: 1791861601

Registro 34

name: LinuxCRM96

isArchived: True

isPaused: False

protectedVolumesCount: 4

unprotectedVolumesCount: 0

lastSnapshot: 1778174702

agentVersion: 11.0

latestOffsite: 1778124121

Registro 35

name: servercmr.kuresa.com

isArchived: False

isPaused: True

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1787916001

agentVersion: 3.0.36.0

latestOffsite: 1787887262

Registro 36

name: Rescue-192.168.112.2-1

isArchived: True

isPaused: False

protectedVolumesCount: 1

unprotectedVolumesCount: 0

lastSnapshot: 1787965858

agentVersion: 3.0.18.24

latestOffsite: No informado

Registro 37

name: Rescue-192.168.112.9-2

isArchived: True

isPaused: False

protectedVolumesCount: 4

unprotectedVolumesCount: 0

lastSnapshot: 1787965942

agentVersion: 3.0.18.24

latestOffsite: No informado

Registro 38

name: Rescue-192.168.112.14-1

isArchived: False

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1791896461

agentVersion: 3.0.18.24

latestOffsite: 1791860462

Registro 39

name: Rescue-192.168.112.28-1

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1791896461

agentVersion: 3.0.36.0

latestOffsite: 1791860462

Registro 40

name: Rescue-bkpcentral_sftp.kuresa.com-1

isArchived: False

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 1

lastSnapshot: 1791896461

agentVersion: 11.0

latestOffsite: 1791860462

Registro 41

name: Rescue-192.168.112.21-1

isArchived: True

isPaused: False

protectedVolumesCount: 0

unprotectedVolumesCount: 0

lastSnapshot: 1788019660

agentVersion: 2.0.13.0

latestOffsite: No informado

Registro 42

name: Rescue-192.168.112.21-2

isArchived: True

isPaused: False

protectedVolumesCount: 3

unprotectedVolumesCount: 0

lastSnapshot: 1788211346

agentVersion: 2.0.13.0

latestOffsite: 1788145201

Registro 43

name: Rescue-192.168.112.12-1

isArchived: True

isPaused: False

protectedVolumesCount: 2

unprotectedVolumesCount: 0

lastSnapshot: 1789588774

agentVersion: 3.0.18.24

latestOffsite: 1789527600

Registro 1

name: BKMANTENIMIENTO

last_local: 1757115482

last_offsite: 1757115482

Registro 2

name: BKPBDSEVER

last_local: 1791896461

last_offsite: 1791860462

Registro 3

name: NBDSEVER

last_local: 1791896461

last_offsite: 1791860462

Registro 4

name: bkpcentral_sftp.kuresa.com

last_local: 1787972521

last_offsite: 1787972521

Registro 5

name: POWERAUTOMATE2

last_local: 1791896581

last_offsite: 1791860762

Registro 6

name: Rescue-192.168.112.9-1

last_local: 1762224697

last_offsite: 1762138861

Registro 7

name: PDCSERVER

last_local: 1791896881

last_offsite: 1791846241

Registro 8

name: SERVERCOD

last_local: 1791896941

last_offsite: 1791846361

Registro 9

name: BDSERVER

last_local: 1791897181

last_offsite: 1791861301

Registro 10

name: Nimrodel

last_local: 1787922841

last_offsite: 1787922841

Registro 11

name: SERVERSENSENEW

last_local: 1791897241

last_offsite: 1791861301

Registro 12

name: VBKPBDSERVER

last_local: 1791897302

last_offsite: 1791861422

Registro 13

name: CEN

last_local: 1763991842

last_offsite: 1763940361

Registro 14

name: SERVERION

last_local: 1791897480

last_offsite: 1791861482

Registro 15

name: ServerION.kuresa.com

last_local: 1757250362

last_offsite: 1757214361

Registro 16

name: Rescue-ILMA.kuresa.com-1

last_local: 1761333615

last_offsite: 1761274801

Registro 17

name: SERVERAUTOMATE

last_local: 1791897542

last_offsite: 1791861542

Registro 18

name: ILMA.kuresa.com

last_local: 1762615321

last_offsite: 1762572241

Registro 19

name: Aplicaciones157

last_local: 1762464420

last_offsite: 1762299181

Registro 20

name: Rescue-192.168.112.8-1

last_local: 1762224783

last_offsite: 1762138861

Registro 21

name: ServerKESN.kuresa.com

last_local: 1791897962

last_offsite: 1791861902

Registro 22

name: vserverdb

last_local: 1791897962

last_offsite: 1791861962

Registro 23

name: CTRLBLIG

last_local: 1791898082

last_offsite: 1791847322

Registro 24

name: V_ServerFE

last_local: 1757250722

last_offsite: 1757129281

Registro 25

name: AUTOMATIZADORFE.kuresa.com

last_local: 1791898082

last_offsite: 1791862081

Registro 26

name: Serverfeprueba

last_local: 1787917201

last_offsite: 1787888042

Registro 27

name: BKLPTRAULM

last_local: 1757115542

last_offsite: 1757115542

Registro 28

name: BKDATA

last_local: 1757115542

last_offsite: 1757115542

Registro 29

name: ServerALTIOR.kuresa.com

last_local: 1791892862

last_offsite: 1791860582

Registro 30

name: ServerCubico.kuresa.com

last_local: 1791897061

last_offsite: 1791861121

Registro 31

name: ILMA.kuresa.com

last_local: 1791897602

last_offsite: 1791861601

Registro 32

name: LinuxCRM96

last_local: 1778174702

last_offsite: 1778124121

Registro 33

name: servercmr.kuresa.com

last_local: 1787916001

last_offsite: 1787887262

Registro 34

name: Rescue-192.168.112.14-1

last_local: 1791896461

last_offsite: 1791860462

Registro 35

name: Rescue-192.168.112.28-1

last_local: 1791896461

last_offsite: 1791860462

Registro 36

name: Rescue-bkpcentral_sftp.kuresa.com-1

last_local: 1791896461

last_offsite: 1791860462

Registro 37

name: Rescue-192.168.112.21-2

last_local: 1788211346

last_offsite: 1788145201

Registro 38

name: Rescue-192.168.112.12-1

last_local: 1789588774

last_offsite: 1789527600